

DALLAS-FORT WORTH HEALTHCARE HUMAN RESOURCES ASSOCIATION

“Soaring Over the Culture Chasm”

Presented by:

SPEAKER: Steve Harden, President and co-founder of LifeWings

OBJECTIVE:

Teach healthcare organizations how to eliminate medical mistakes and errors by implementing a sustainable culture of safety and high performance.

Wednesday, August 25, 2010

Las Colinas Country Club

Speakers/Location Evaluation Form

Responses 27

Please rate the following:

1.	Relevance of the subject covered	26 Extremely Satisfied 1 Moderately Satisfied
	Interaction with audience	27 Extremely Satisfied
	Knowledge and ability to deliver subject matter	27 Extremely Satisfied
	Presentation technique	26 Extremely Satisfied 1 Moderately Satisfied
	Overall satisfaction with the program	27 Extremely Satisfied
2.	Location	25 Extremely Satisfied 2 Moderately Satisfied
	Menu	27 Extremely Satisfied
	Registration fee	26 Extremely Satisfied 1 Moderately Satisfied
	Ease of registration	27 Extremely Satisfied
	Overall satisfaction with the program	27 Extremely Satisfied

Comments on any areas we may improve this program in the future:

- All responders thought the speaker was fantastic.
- Perhaps consider location – far for some.
- Keep activities light in the afternoon

- Shorter day
- Start on time – made day longer
- If location does not change, remove Location question on survey.
- Limit one gift per person

Provide suggestions for future program topics, speakers

- Retirement issues
- Topic relating to change use of staffing modules for inpatient care units (e.g. PTs vs FTs vs PRN)
- Suggestions on maintaining high retention after economy ends recession